



ALPINE MOTOR INN KATOOMBA NSW

A BOOKING TERMS AND CONDITIONS

ALL BOOKINGS REQUIRE A SECURITY PAYMENT-DEPOSIT TO THE VALUE OF A MINIMUM FIRST NIGHT ACCOMMODATION OR \$185.00 PER ROOM.

PROPERTY WILL ISSUE A BOOKING CONFIRMATION NUMBER, YOU WILL NEED THIS NUMBER TO ADVISE ANY CHANGES ON YOUR BOOKING, IT IS YOUR RESPONSIBILITY TO OBTAIN BOOKING NUMBER

ALL ARRIVALS AFTER 4.00 PM FOR WEEKEND'S, LONG WEEKEND'S, SPECIAL EVENTS OR 6.00 PM ON ANY OTHER DAYS MUST BE CONFIRMED WITH PROPERTY.

IF YOU HAVE NOT CONTACTED HOTEL AND ADVISED YOUR ARRIVAL TIME, YOU WILL BE CLASSED AS A 'NO SHOW' AND WE RESERVE THE RIGHT TO RESELL THE ROOM. IN SUCH CASE EVERY CARE WILL BE TAKEN, WE WILL NOT BE RESPONSIBLE FOR FINDING YOU ALTERNATIVE ACCOMODATION + ANY REFUND IS AT OUR DISCRETION AND SUBJECT TO \$50.00 ADMINISTRATION FEES

ALL CREDIT CARD PAYMENTS WILL INCUR 2% TRANSACTION FEE SURCHARGE.

CANCELLATION POLICY

IN THE UNFORTUNATE EVENT THAT YOU HAVE TO CANCEL YOU'RE BOOKING MORE THAN 14 DAYS PRIOR TO YOUR ARRIVAL WE WILL REFUND YOUR DEPOSIT LESS \$50 PER ROOM ADMINISTRATION FEE. IF YOU CANCEL WITHIN 7 DAYS OF YOUR ARRIVAL DAY OR 'NO SHOW' ANY REFUND IS AT OUR DISCRETION AND SUBJECT TO OUR RESELLING THE ACCOMMODATION AT THE SAME TARIFF + AN ADMINISTRATION FEE WILL BE CHARGED. FOR CHANGES TO BOOKINGS THERE IS AN ADMINISTRATION FEE OF \$50.00

Cancellations or changes to all Internet bookings will not be permitted for any reason. Once confirmed a booking cannot be refunded or altered in any way.

SMOKING POLICY

ALL ROOMS ARE NON-SMOKING, NSW STATE LEGISLATURE PROHIBITS SMOKING IN ALL PUBLIC ENCLOSED AND PARTIALLY ENCLOSED AREAS. SMOKING, BURNING CANDLES OR INCENSE IN A ROOM MAY RESULT IN NSW FIRE BRIGADES ISSUING YOU WITH AN INFIRNGEMENT NOTICE AND PENALTY OF MORE THAN \$350.00 ALSO A SPECIAL SMOKE ELIMINATION AND CLEANING FEE. OF \$350 MINIMUM WILL BE CHARGED.

NOISE POLICY

WE WANT ALL OUR GUESTS TO ENJOY THEIR STAY WITH US, IF YOU MAKE EXCESSIVE NOISE, INVITE EXTRA PEOWOPLE INTO YOU ROOM YOU WILL BE REQUIRED TO LEAVE IMMEDIETLY WITH NO REFUND.

Best Western Alpine Motor Inn strives to attain the highest levels of customer service like all responsible accommodation and services providers need to balance those customer-serviced ideals with fundamental commercial prudence.

Maybek holdings Pty.Ltd T/A Alpine Motor Inn could not be held responsible for any loss or damage incurred by person or persons making this booking.